

GENERAL INFORMATION FROM A TO Z

A

ADMISSION PRICES

Day ticket adult	CHF 35
Day ticket young person (age 13 – 17)	CHF 17
Children up to age 12 (accompanied by an adult)	free of charge
Evening ticket adult (always valid for 2 hours before closing time)	CHF 19
Evening ticket young person (age 13 – 17)	CHF 12

ADVERTISING MATERIAL

- Advertising material may only be distributed within your own stand. It is forbidden to distribute.
- Advertising material by the entrances, in the aisles and on the exhibition ground.

ASSEMBLY OF STAND

- Please note that there is a Sunday driving ban for lorries with a total weight in excess of 3.5 tons
- The aisles must have been cleared by Tuesday, **16 March 2021** at 12.00. No further dust may be produced.

See the supplementary sheet entitled
"Important information on construction".

B

BANK

Credit Suisse Oerlikon
Phone +41 44 317 41 11
Opening hours: Mon-Fri 09.00–17.00

C

CASH DISPENSER

ZKB cash dispenser, to the right of the entrance to the exhibition building.

CLEANING

- Your stand area must be left well-swept. Any damage to or excessive soiling of the infrastructure must be reported to the Service Center without delay so that the corresponding notification of claim can be drawn up. The insurance company requires this notification of claim before it can cover the damage.
- Damage that is not reported will be billed directly to the person who has caused it. It is particularly important to make sure that the adhesive tape used to secure carpeting is removed.

CLOAKROOM

In the entrance hall/foyer, on the right, and in the basement. Price per item deposited: CHF 3

CUSTOMS

Sempex AG
Daniel Bataller
d.bataller@sempex.ch
Phone +41 58 307 77 60

D

DISMANTLING OF STAND

- Please note that there is a Sunday driving ban for lorries with a total weight in excess of 3.5 tons
- Dismantling starts on Sunday, 21 March 2021, from 18.30 onwards
- Access for vehicles via Checkpoint 1 (open as of 16.00).

See the supplementary sheet entitled "Important information on construction".

EVENTS AT YOUR STAND

- Activities on your stand (especially presentations with a high volume) can have a disturbing impact on neighbouring stands.
- If you are planning activities of this type, please inform the Giardina Exhibition Team beforehand
Phone +41 58 206 51 32.

EXHIBITOR ENTRANCE

- As an exhibitor with a valid exhibitor ticket, you have access to the halls via the exhibitor entrance from 8.00–11.00 on the days that Giardina is open
- On the first day of the exhibition, access is possible as of 07.00 already.

F

FIRST AID

Entrance hall/foyer, left-hand side
Phone +41 58 206 52 21

H

HALL TEAM

Please do not hesitate to contact the Giardina hall team if you have any questions or require assistance.

Phone +41 058 206 52 28

HAZARDOUS WASTE

Information on the location of collection of points will be provided on request, or you can order containers for your waste from the Hall Manager. The Hall Manager will be pleased to assist you if you have any further questions on waste disposal.

HOTEL RESERVATIONS

Via Zurich Tourism
Phone +41 44 215 40 40

I

INFORMATION

Information point for visitors.

Open from Wednesday, 11 to Sunday, 15 March 2020

Location: in the centre of the entrance hall/foyer

Phone +41 58 206 51 10

INSURANCE

Basler Versicherungs-Gesellschaft
Ms P. Patek
Aeschengraben 21
Postfach, CH-4002 Basel
Phone +41 61 285 89 17

L

LOST PROPERTY OFFICE

Service Center: Phone +41 58 206 51 17

LIGHTING

In halls 1-4, the lighting will be switched off from 12.00 on Monday, 15 March 2021 until 18.00 on Sunday, 21 March 2021. Exhibitors are responsible for the lighting in their stand area.

O

OPENING HOURS FOR VISITORS

Tuesday, 16 March 2021 (Opening, by invitation only)
17.00–22.00

Wednesday, 17 March/Thursday, 18 March 2021
09.00–19.00

Friday, 19 March 2021 Giardina Friday 17.00–22.00
09.00–22.00

Saturday, 20 March/Sunday, 21 March 2021
09.00–18.00

ORDERING SERVICES

Via the online ordering service, www.m-manager.com

P

PARKING SPACES FOR EXHIBITORS AND VISITORS

Messe Zürich car park
Phone +41 43 495 90 70

PHOTOGRAPHERS

You can order professional photographers to take photos of your stand or events via the MCH Exhibitions photographer service: Phone +41 61 681 99 00

PRESS

The Press Center is on the left of the entrance hall/foyer and opens at 8.45 on each day that Giardina is running. Exhibitors can place their media folders and documents there as of 8.45 on Tuesday, 16 March 2021.

PUBLIC TRANSPORT

Bus

from Oerlikon railway station, take bus no. 61, 62 or 94 direct to "Messe/Hallenstadion"

Tram

from Oerlikon railway station, take tram no. 11 direct to "Messe/Hallenstadion"

Rail

Information at www.railway.ch, under "Fairs".
Reduced-rated rail/admission tickets available on
Phone +41 900 300 300

Further information: www.vbz.ch and www.sbb.ch

R

RESTAURANTS

See the exhibition catalogue

S

SECURITAS

Standby
Phone +41 79 355 75 30

SERVICE CENTER

- First point of contact for exhibitors in the event of problems and questions during assembly and dismantling.
- Entrance hall/foyer, left-hand side,
Phone +41 58 206 51 12

STONE-CUTTING MACHINES

Made available by Fuhrer&Bachmann AG in the delivery zone for halls 1 and 2 (level 0). The machines are used at the operator's own risk.

STAND STAFFING

- We would like to point out that you must keep your stand staffed at all times during the Giardina opening hours. This also applies for the opening on 16 March 2021, from 17.00-22.00.
- Access is granted to exhibitor ticket holders 1 hour prior to the start of the exhibition (2 hours prior to the start of the exhibition on the first day).

T

TAXI STAND

In front of the exhibition building
Phone +41 44 444 44 44

THEFT RISK

Experience has shown that attentiveness tends to wane towards the end of the event in particular, thus increasing the opportunities for theft. We would thus ask you never to leave your exhibits unsupervised.

TRANSPORT OF EXHIBITS TO AND FROM MESSE ZÜRICH

- All goods and materials deliveries must go via Checkpoint 1 and 2. If Checkpoint 1 is closed at the official opening hours, you can proceed to Checkpoint 2 without being instructed to do so.
- Against payment of a deposit of CHF 100, you will be given authorisation to drive to Messe Zürich for a specific time slot (one hour). Within this one-hour time slot, you can request an extension from Securitas.
- Your deposit will be refunded to you if you leave Messe Zürich on time. The CHF 100 will be withheld if you exceed the time slot.

Logistics hotline: Phone +41 58 206 51 74

TRANSPORT OF GOODS TO AND FROM MESSE ZÜRICH DURING GIARDINA

- The delivery of goods to the stands must be completed before the exhibition starts (at 9.00)
- It is forbidden to transport goods and exhibits into and out of the Halls during the normal Giardina opening hours.
- Exhibitors are also obliged to keep their exhibits on display for the whole duration of Giardina.
- The exhibition management only can grant authorisation for urgent exceptions.

TRANSPORT EQUIPMENT

Lifting platforms and transport equipment can be rented from

Sempex AG
Daniel Bataller
Phone +41 58 307 77 60

U

UNLOADING & LOADING / USE OF FORK-LIFT TRUCKS

- The exhibition forwarding agent Sempex should always be entrusted with this work (Phone +41 58 307 77 60). Any arrangements that differ from this must be discussed on-the-spot in the individual case.
- If the exhibitor wishes to perform the unloading and loading themselves, the driver must possess a valid driving licence and exercise due care. The organiser, the Sempex company and Messe Zürich decline all liability in the event of damage.

W

WASTE MANAGEMENT

- We would ask you to help us achieve efficient waste management for the entire duration of the exhibition and also during the assembly and dismantling phases by disposing of your waste in the correct manner.
- You should use environmentally-friendly, re-usable materials for the construction of your stand.
- Hazardous waste, such as paints, lacquers, solvents, used oil and adhesives must not be poured down the drains. Please contact the Hall Manager for the disposal of hazardous waste.
- MCH Messe Zürich is unable to assume liability for items that are left in the hall after the designated dismantling phase. Items left in the Hall will be disposed of without a check being made on their value; the cost of disposal will be charged to the exhibitor.

WATERING

The gardens must be watered with restraint so as to avoid any water damage to the hall floor. Damages caused due to incorrect watering will be charged.

WHEELCHAIRS

- Wheelchairs are available for disabled persons in the first aid rooms.
- We recommend that you reserve a wheelchair, Phone +41 58 206 52 21. Deposit CHF 50

GIARDINA-TEAM

Verena Zimmermann

Exhibition Director
Phone +41 58 206 51 21

Marina Rusch

Head Communications
Phone +41 58 206 51 46

Pierre Werner

Technical PM
Phone +41 58 206 51 29